

# ENERGY INSIGHTS

FEBRUARY 2026

A newsletter for residential customers  
of Holyoke Gas & Electric



For a Spanish version of this piece, please visit [www.hged.com/newsletter](http://www.hged.com/newsletter).  
Para obtener una versión en español de este artículo, visite [www.hged.com/newsletter](http://www.hged.com/newsletter).

## Scholarship Announcement

### Cornelius J. Moriarty, Jr. Scholarship for Cadet Engineers

APPLICATION DEADLINE MARCH 30, 2026

From its inception in the 1950's, the Cornelius J. Moriarty, Jr. Scholarship for Cadet Engineers has aided Holyoke residents who are interested in pursuing careers in engineering. Successful applicants receive invaluable on-the-job-training with HG&E engineers during the summer as well as an annual scholarship for college-related expenses.



Current Cadet Engineers and previous Cadets who are now full-time HG&E employees.

The Scholarship for Cadet Engineers is open to City of Holyoke residents who have been accepted for admission or already enrolled in an accredited engineering program. The Cadet Program has allowed HG&E to keep engineering talent local. Currently, 16 full-time HG&E employees came through the program at the start of their careers. The 2026 application deadline is March 30. For additional application criteria, please visit [www.hged.com/cadet](http://www.hged.com/cadet).

## Winter Heating Assistance

Several local agencies have programs to help qualified families pay their winter heating bills. You may contact them directly at the numbers listed below or call the HG&E Customer Service at **(413) 536-9300** for more information.

### Valley Opportunity Council - Fuel Assistance Programs

300 HIGH STREET, HOLYOKE - (413) 552-1548 - [WWW.VALLEYOPP.COM](http://WWW.VALLEYOPP.COM)

### The Salvation Army - Good Neighbor Fund

(800) 262-1320 - [WWW.MAGOODNEIGHBOR.ORG](http://WWW.MAGOODNEIGHBOR.ORG)

### Way Finders - Residential Heat Assistance Program

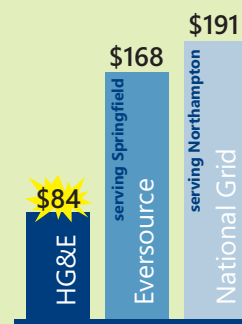
(413) 233-1500 - [WWW.WAYFINDERS.ORG](http://WWW.WAYFINDERS.ORG)

## Energy Conservation

An easy way to reduce your heating costs is to decrease your electric and natural gas consumption through energy conservation measures. Learn more by visiting [hged.com/save](http://hged.com/save).

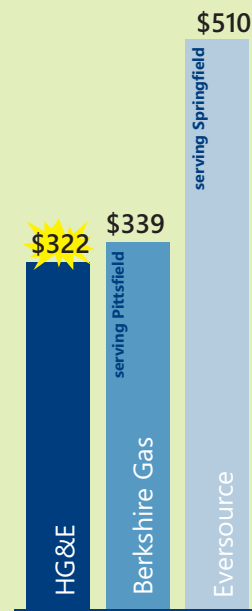
## RATE COMPARISONS

### LOWEST ELECTRIC RATE



**January 2026:** Residential customer consuming 500 kWh/month. Amounts shown include all discounts and use the fixed default generation supply price.

### LOWEST NATURAL GAS RATE



**January 2026:** Residential customer consuming 186 CCF/month. Amounts shown include all discounts.

# UTILITY CONSTRUCTION UPDATES

As a municipal utility and active member of the community, HG&E is consistently making improvements to the current utility infrastructure, building new services, and forecasting the future utility needs of the community. In an effort to make the community aware of HG&E's construction activities that might impact traffic within our neighborhoods, HG&E has a webpage dedicated to construction activity. In addition, HG&E will provide notifications to customers that will have service interruptions related to planned system improvements.

Please visit [hged.com/construction](http://hged.com/construction) for the most up-to-date construction information.

## Tree Management

Trees enhance the quality of life in our community through aesthetics and keeping the air clean by converting carbon dioxide to oxygen. However, trees and power lines don't mix. Contact between them can cause power outages, fires, and downed lines, while also causing safety hazards for people, wildlife, and the trees themselves. To help keep you safe and provide reliable service in your neighborhood, while ensuring the health of trees, HG&E's professional tree trimming contractors remove or carefully prune trees as needed to create minimum safe distances between electric lines and surrounding trees.

### Tree Trimming on Private Property

If a tree on private property is identified as a threat to power lines, HG&E or its contractors will either call you, speak with you in person, or provide you with advance written notice and an opportunity to discuss the project. HG&E is not responsible for trimming or removing trees located on private property. When a tree or branches come down during weather events, the property owner is responsible for removal and clean up, not HG&E. If you are doing tree work on private property near electric service wires, please contact HG&E to evaluate the project. For your safety, a power line may need to be de-energized, dropped, and/or covered for a period of time.

If you have any questions about tree trimming services, please contact Customer Service by calling **(413) 536-9300 (option 3)** or emailing [customerservice@hged.com](mailto:customerservice@hged.com).

### *A message from the City of Holyoke Tax Assessors Office* **Attention Senior Homeowners**

As a homeowner you may qualify for a tax exemption of up to \$1,000 if you meet the following criteria:

- Owned and occupied your home for 5 years as of July 1, 2025
- Age 65 by July 1, 2025 or older
- Taxes must be current
- Must not exceed income and asset guidelines

	INCOME	ASSETS
<b>SINGLE</b>	\$25,980**	\$40,000
<b>MARRIED</b>	\$38,970**	\$55,000
**Gross income from all sources including Social Security deduction		

Please contact the City of Holyoke Assessor's Office at **(413) 322-5550**. The Assessor team will be happy to assist with submitting an application.



**HG&E Main Office**  
99 Suffolk Street  
Holyoke, MA 01040  
(413) 536-9300  
[www.hged.com](http://www.hged.com)

**Customer Service Hours:**  
Monday - Friday  
8:30 am - 4:30 pm

**Contact Customer Service:**  
(413) 536-9300  
[customerservice@hged.com](mailto:customerservice@hged.com)

**Marketing/Communications:**  
Kate Sullivan Craven  
[ksullivan@hged.com](mailto:ksullivan@hged.com)

### Payment Options

Online Payment  
[www.hged.com/payonline](http://www.hged.com/payonline)

Phone Payment  
(413) 536-9300 (Option 5)

Walk In  
99 Suffolk Street  
Holyoke, MA 01040  
(413) 536-9300

Mail  
P.O. Box 4165  
Woburn, MA 01888-4165

**Holyoke Drop Boxes**  
HG&E, 99 Suffolk Street  
DB Mart, 494 Westfield Road  
Stop & Shop, 28 Lincoln Street  
Stop & Shop, 2265 Northampton Street  
Holyoke Senior Center, 291 Pine Street

### Holiday Closings

**President's Day**  
Monday, February 16

### Commissioners

Francis J. Hoey, III  
Marcos A. Marrero  
James A. Sutter

### Manager

James M. Lavelle

